P.O. Box 16625, Jackson, MS 39236-6625 264 South Perkins Street, Ridgeland, MS 39157 email: info@robotcoupeusa.com 1-800-824-1646

## **ROBOT COUPE U.S.A., INC. LIMITED WARRANTY**

YOUR NEW ROBOT COUPE PRODUCT IS WARRANTED TO THE ORIGINAL PURCHASER FOR A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This LIMITED WARRANTY is against defects in the material and/or workmanship, and includes labor for replacement of defective parts, provided repairs are performed by an authorized service agency (see attached list). The <u>CUSTOMER</u> must inform the Service Agency of the possibility of warranty coverage and provide a copy of the dated sales or delivery receipt BEFORE WARRANTY REPAIRS ARE BEGUN. Replacement parts and accessories are warranted for ninety (90) days from the date of purchase when purchased separately and will be verified by dated sales receipt OR packing slip which lists that item. All parts or accessories replaced under warranty must be returned to the Service Agency.

## THE FOLLOWING ARE "NOT" COVERED UNDER WARRANTY:

- Damage caused by abuse, misuse, dropping, or other similar incidental damage caused by or as a result of failure to follow assembly, operating, cleaning, user maintenance, or storage instructions.
- 2. Labor to sharpen and/or parts to replace knife assemblies or blades which have become dull, chipped, or worn due to normal use.
- 3. Material or labor to renew or repair scratched, stained, chipped, dented or discolored surfaces, blades, knives, attachments, or accessories.
- 4. Transportation charges to or from an authorized service agency for repairs of a machine designated as "CARRY IN SERVICE" (table top models). NOTE: R4N/R6N are now field service units.
- 5. Labor charges to install or test attachments or accessories (i.e., bowls, cutting plates, blades, attachments) which are replaced for any reason.
- 6. Charges to change Direction-of-Rotation of Three Phase electric motors (INSTALLER IS RESPONSIBLE).
- 7. **SHIPPING DAMAGE IS NOT COVERED BY WARRANTY.** Visible and hidden damages are the responsibility of the freight carrier. The consignee must file a damage claim promptly against the carrier, or upon discovery in the case of hidden damage.

KEEP ALL ORIGINAL CONTAINERS AND PACKING MATERIALS FOR CARRIER INSPECTION.

Robot Coupe U.S.A., Inc., Robot Coupe S.A. or any of their affiliates, distributors, officers, directors, agents, employees, or insurers will not be obligated for consequential or other damages, losses, or expenses in connection with or by reason of the use of or inability to use the machine for any purpose.

THIS WARRANTY IS GIVEN EXPRESSLY AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, FOR MERCHANTABILITY AND FOR FITNESS TOWARD A PARTICULAR PURPOSE AND CONSTITUTES THE ONLY WARRANTY MADE BY ROBOT COUPE, U.S.A., Inc.

Factory Repair model machines must be shipped to the RCUSA Factory at customer expense for warranty repair/ no warranty repair at service agencies Carry In Service model Machines must be shipped or carried to the nearest Robot Coupe USA Authorized Agent at customer expense for warranty repair Field Service model machines Robot Coupe will pay travel charges up to 1 hour and mileage to 60 Miles or 100KM for warranty service or repair both ways All Warranty Repair Service is governed by the terms and conditions Robot Coupe USA One Year Limited Warranty

MODEL	DESCRIPTION	Warranty	Loyal of Cayaraga	Power Pating	NEMA Plug	Power Requirement
MODEL	DESCRIPTION	Warranty	Level of Coverage	Power Rating	NEWA Plug	Requirement
All Models	Repair Parts and Extra Accessories	90 days	Cost of Item	N/A		N/A
Hand Mixers						
MMP160VV	Mini Power Mixer	One Year	Factory Repair Only	120 Volt 220Watt	5-15P	15 Amp 1 Ph.
MMP190VV	Mini Power Mixer	One Year	Factory Repair Only	120 Volt 250 Watt	5-15P	15 Amp 1 Ph.
MMP190Combi	Mini Combi Mixer	One Year	Factory Repair Only	120 Volt 250 Watt	5-15P	15 Amp 1 Ph.
MMP240VV	Mini Power Mixer	One Year	Factory Repair Only	120 Volt 270 Watt	5-15P	15 Amp 1 Ph.
MMP240Combi	Mini Combi Mixer	One Year	Factory Repair Only	120 Volt 270 Watt	5-15P	15 Amp 1 Ph.
CMP250VV	Compact Power Mixer Variable	One Year	Factory Repair Only	120Volt, 3.0 Amp	5-15P	15 Amp 1 Ph.
CMP250Combi	Compact Combi Mixer	One Year	Factory Repair Only	120Volt, 3.0 Amp	5-15P	15 Amp 1 Ph.
CMP 300VV	Compact Power Mixer Variable	One Year	Factory Repair Only	120 Volt, 3.2 amp	5-15P	15 Amp 1 Ph.
CMP300Combi	Compact Combi Mixer	One Year	Factory Repair Only	120 Volt, 3.2 amp	5-15P	15 Amp 1 Ph.
CMP 350VV	Compact Power Mixer Variable	One Year	Factory Repair Only	120 Volt, 3.2 amp	5-15P	15 Amp 1 Ph.
CMP350Combi	Compact Combi Mixer	One Year	Factory Repair Only	120 Volt, 3.2 amp	5-15P	15 Amp 1 Ph.
CMP400VV	Compact Power Mixer Variable	One Year	Factory Repair Only	120 Volt 380 Watt	5-15P	15 Amp 1 Ph.
MP350	Power Mixer 14 Inch Shaft	One Year	Factory Repair Only	120 Volt 5.0 Amp	5-15P	15 Amp 1 Ph.
MP350VV	Power Mixer Variable speed/ 14 inch	One Year	Factory Repair Only	120 Volt 5.0 Amp	5-15P	15 Amp 1 Ph.
MP350 Combi	Power Mixer 14 inch/ Whip/ Variable	One Year	Factory Repair Only	120 Volt 5.0 Amp	5-15P	15 Amp 1 Ph.
MP450	Power Mixer 18 Inch Shaft	One Year	Factory Repair Only	120 Volt 5.6 Amp	5-15P	15 Amp 1 Ph.
MP450VV	Power Mixer Variable Speed/ 18 Inch	One Year	Factory Repair Only	120 Volt 5.6 Amp	5-15P	15 Amp 1 Ph.
MP450FW	Food Whip Variable Speed	One Year	Factory Repair Only	120 Volt 5.6 Amp	5-15P	15 Amp 1 Ph.
MP450 Combi	Power Mixer 18 inch/ Whip/ Variable	One Year	Factory Repair Only	120 Volt 5.6 Amp	5-15P	15 Amp 1 Ph.
MP550	Power Mixer 21 Inch Shaft	One Year	Factory Repair Only	120 Volt 6.5 Amp	5-15P	15 Amp 1 Ph.
MP600	Power Mixer 24 Inch Shaft	One Year	Factory Repair Only	120 Volt 920 Watt	5-15P	15 Amp 1 Ph.
MP800	Power Mixer 29" removable shaft	One Year	Factory Repair Only	120 Volt 1000 Watt	5-15P	15 Amp 1 Ph.

Small Table Top						Power
Models	DESCRIPTION	Warranty	Level of Coverage	Power Rating	NEMA Plug	Requirement
Blixer 2	Bowl Blixer 3450 RPM	One Year	Carry In Service	120V 10 Amp, 1 Phase	5-15P	15 Amp 1 Ph.
Blixer 3	Bowl Blixer 3450 RPM	One Year	Carry In Service	120V 10.5 Amp, 1 Phase	5-15P	15 Amp 1 Ph.
Blixer 4	Bowl Blixer 3450 RPM	One Year	Carry In Service	120 Volt 11 Amp	5-15P	15 Amp 1 Ph.
Blixer 4V	Blixer bowl cutter 400-3450RPM	One Year	Carry In Service	120 Volt, 12 Amp	5-15P	15 Amp 1 Ph.
J80 Ultra	Juice extractor 3600 RPM	One Year	Carry in Service	120V 10 Amp, 1 Phase	15-50P	15 Amp 1 Ph.
J100 Ultra	Juice extractor 3600 RPM	One Year	Carry in Service	120V 10 Amp, 1 Phase	15-50P	15 Amp 1 Ph.
C80	Pulp Extractor Sieve	One Year	Carry In Service	120 V, 12 Amp 1 Phase	5-15P	15 Amp 1 Ph.
R100/Plus/ R101	Light duty bowl /slice 1725 RPM	One Year	Carry in Service	115V, 7 amp	5-15P	15 Amp 1 Ph.
R100B	Light duty bowl only 1725 RPM	One Year	Carry in Service	115V, 7 amp	5-15P	15 Amp 1 Ph.
R2N,B,C.	Bowl / Continous feed 1725RPM	One Year	Carry in Service	115V, 7 Amp	5-15P	15 Amp 1 Ph.
R2Ultra,R2UB	Stainless Bowl/Cont Feed, 1725RPM	One Year	Carry in Service	115V, 7 Amp	5-15P	15 Amp 1 Ph.
R2 Dice, Ultra	Bowl/ Continous feed/ Dice 1725 RPM	One Year	Carry in Service	120 Volt 13 Amp	5-15P	15 Amp 1 Ph.
R300/ R301/B/C	Bowl / Continous Feed, 1725 RPM	One Year	Carry in Service	120 V, 9 Amp	5-15P	15 Amp 1 Ph.
R301Ultra/UB	Stainless Bowl/Cont Feed, 1725RPM	One Year	Carry in Service	120 V, 9 Amp	5-15P	15 Amp 1 Ph.
R301/R301U Dice	Bowl/ Continous feed/ Dice 1725 RPM	One Year	Carry in Service	120 Volt 13 Amp	5-15P	15 Amp 1 Ph.
R401/B/C	Stainless Bowl/Cont Feed, 1725RPM	One Year	Carry in Service	120 Volt 9 Amp	5-15P	15 Amp 1 Ph.
R402 Series A	Stainless Bowl/ Cont Feed 500/ 1600	One Year	Carry in Service	120 Volt, 12 Amp	5-15P	15 Amp 1 Ph.
R402V/B/C	Bowl/Feed Variable 400-3600RPM	One Year	Carry in Service	120 Volt, 12 Amp	5-15P	15 Amp 1 Ph.
CL40 Series A	SS Continous Feed Only, 425 RPM	One Year	Carry in Service	120 Volt 8 Amp	5-15P	15 Amp 1 Ph.
Large Table Top						Power
Models	DESCRIPTION	Warranty	Level of Coverage	Power Rating	<b>NEMA Plug</b>	Requirement
Blixer 5	Bowl Blixer, 1725/3450RPM	One Year	Field Service	208-230V 7 Amp 3 Ph.	L15-20P	20 Amp 3 Ph.
Blixer 5V	Bowl Blixer 400thru 3450RPM	One Year	Field Service	120V 12 Amp, 1 Phase	5-15P	15 Amp 1 Ph.
Blixer 6	Bowl Blixer, 1725/3450RPM	One Year	Field Service	208-230V 7 Amp, 3 Ph.	L15-20P	20 Amp 3 Ph.
Blixer 6V	Bowl Blixer 400 thru 3450RPM	One Year	Field Service	120V 12 Amp, 1 Phase	5-15P	15 Amp 1 Ph.
CL50 Series E	Continous Feed Only, 425 RPM	One Year	Field Service	120V. 12 Amp	5-15P	15 Amp 1 Ph.
CL51 Series E	Continous Feed Only, 425 RPM	One Year	Field Service	120V. 12 Amp	5-15P	15 Amp 1 Ph.
CL52 Series D	Continous Feed Only, 425 RPM	One Year	Field Service	120V. 12 Amp	5-15P	15 Amp 1 Ph.
R502N, B, C	Bowl/ Continous Feed, 850/1725rpm	One Year	Field Service	208/240 V, 2.8 Amp. 3 Ph.	L15-20P	20 Amp 3 Ph.
R502Y	Bowl Cutter Only,1725 rpm	One Year	Field Service	120V,. 12.0 Amp	5-15P	15 Amp 1 Ph.
R602N,B,C	Bowl/ Continous Feed, 850/1725rpm	One Year	Field Service	208/240 V, 2.8 Amp. 3 Ph.	L15-20P	20 Amp 3 Ph.
R602V N,B,C	Bowl/Feed Variable 400-3600RPM	One Year	Field Service	120V, 12Amp	5-15P	15 Amp 1 Ph.
R602X	Continous Feed Only, 863 RPM	One Year	Field Service	120V, 12 Amp	5-15P	15 Amp 1 Ph.
R602Y	Bowl Cutter Only,1725 rpm	One Year	Field Service	120 V, 12 Amp	5-15P	15 Amp 1 Ph.

						Power
Floor Models	DESCRIPTION	Warranty	Level of Coverage	Power Rating	<b>NEMA Plug</b>	Requirement
C120-1	Pulp Extractor Sieve	One Year	Field Service	120 V, 12 Amp, 1 Phase	5-15P	15 Amp 1 Ph.
CL55 Series D	Continous Feed Only, 425 RPM	One Year	Field Service	120V. 12 Amp	5-15P	15 Amp 1 Ph.
CL60 Series D	Continous Feed only, 425/850RPM	One Year	Field Service	220 Volt 3 Ph. 3.5/4.2 Amp	L15-20P	20 Amp 3 Ph.
Blixer 8	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase 9.9 Amp	L15-20P	20 Amp 3 Ph.
Blixer 10	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase 11.8 Amp	L15-20P	20 Amp 3 Ph.
Blixer 15	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase 14.1 Amp	L15-20P	20 Amp 3 Ph.
Blixer 20	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase18 Amp	L15-30P	30 Amp 3 Ph.
Blixer 23T	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240V 3 Ph. 16/18.2 Amp	L20-30P	30 Amp 3 Ph.
Blixer 30T	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240V 3 Ph. 18.6/23/1 Amp	L20-30P	40 Amp 3 Ph.
Blixer 45T	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240V 3 Ph. 27/35 Amp	15-50P	60 Amp 3 Ph.
Blixer 60T	Bowl Blixer 1800/3600 RPM	One Year	Field Service	208-240 V 3 Ph. 32.5/45 Apm	15-50P	60 Amp 3 Ph.
R8E/ Ultra	Bowl Cutter 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase 9.9 Amp	L15-20P	20 Amp 3 Ph.
R8/ R8U	Bowl Cutter Mixer,1725-3450 RPM	One Year	Field Service	208-240V, 8.2/8.3 Amp 3 Ph.	L15-20P	20 Amp 3 Ph.
R10E/ Ultra	Bowl Cutter 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase 11.8 Amp	L15-20P	20 Amp 3 Ph.
R10/ R10U	Bowl Cutter Mixer,1725-3450 RPM	One Year	Field Service	208-240V 9/12.5 Amp 3 Ph.	L15-20P	20 Amp 3 Ph.
R15E	Bowl Cutter 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase 14.1 Amp	L15-20P	20 Amp 3 Ph.
R20E	Bowl Cutter 1800/3600 RPM	One Year	Field Service	208-240Volt 3 phase18 Amp	L15-30P	30 Amp 3 Ph.
R23T	Bowl Cutter Mixer, 1800-3600 RPM	One Year	Field Service	208-240V 3 Ph. 16/18.2 Amp	L15-30P	30 Amp 3 Ph.
R30T	Bowl Cutter Mixer, 1800-3600 RPM	One Year	Field Service	208-240V 3 Ph. 18.6/23.1 Amp	L15-30P	40 Amp 3 Ph.
R45T	Bowl Cutter Mixer, 1800-3600 RPM	One Year	Field Service	208-240V 3 Ph. 27/35 Amp	15-50P	60 Amp 3 Ph.
R60T	Bowl Cutter Mixer, 1800-3600 RPM	One Year	Field Service	208-240 V 3 Ph. 32.5/45 Amp	15-50P	60 Amp 3 Ph.